



## Citrix Customers and Partners with Unicon Entitlements: How to create myelux users

- 1) Activate a Technical Scout User.
  - a. Locate and click Unicon button in [Citrix MyAccount](#).
    - Manage licenses > Activate Unicon Customer



- If the button is not visible: Consider that it takes some time until orders are processed, and the button will appear.
  - The button will only become visible if valid Unicon entitlements are available.

b. Submit the user's information.

- Click “Activate Unicon Customer”.
- Enter the “First Name”, “Last Name” and “Email” address of user.
- Click “Submit”.

Activate Users for Unicon

First Name  
Enter first name

Last Name  
Enter last name

Email  
Enter Email

Submit

Active Users

- A success notification is shown, and the activated user is listed on the right under “Active Users”.

User registered successfully. ×

Activate Users for Unicon

Active Users

- In the backend, a new [myelux](#) user is created or an existing myelux user with the submitted email address is updated.
- A confirmation email is sent to the submitted email address, describing the next steps.

2) Complete the User setup in myelux.

☞ Follow the instructions in the confirmation email:

- If the myelux user did not exist before, [set the initial password](#).
- If the password cannot be set, your user was most likely not correctly created/updated.